

# **Q1 FY21** PERFORMANCE

Excellent financial results, reflecting the relevance of our growth strategy and strong demand for our services

#### **TOTAL REVENUES**

**\$11.8**B

 increase of 2% in local currency
 and 4% in USD

## **GEOGRAPHIC MARKETS** Revenues and Growth in Local Currency







#### **INDUSTRY GROUPS**

Revenues and Growth in Local Currency

Communications, Media & Technology

> 3% \$2.3B

**Financial Services** 

**5**% \$2.31

Health & Public Service

11% \$2.2 E **Products** 

-3% \$3.21 Resources

-5°

**EPS (GAAP)** 

\$2.32

• 11% increase

**EPS (Adjusted)** 

**\$2.17** 

8% increase

excluding gains on an investment of \$0.15 in Q1FY21 and \$0.08 in Q1FY20

# **RETURNING CASH TO SHAREHOLDERS**

Very strong free cash flow

**\$1.5**B

Cash balance

**\$8.6**B

Share repurchases

**\$769**M

Dividends paid

\$558M

Quarterly cash dividend declared in Dec, 2020

**\$0.88** per share

Increase of \$0.08 per share or 10% over the quarterly dividend rate in FY20

# OPERATING MARGIN

**16.1**%

• 50 bps increase

#### **SERVICES**

Revenue Growth in Local Currency

Strategy & Consulting	low double-digit decline
Technology	mid single-digit growth
Operations	double-digit growth

# HIGHLIGHTS OF STRATEGIC PRIORITIES

Revenue Growth in Local Currency (includes overlap)

<b>Cloud</b> strong double-digit growth	Interactive* mid single-digit growth
Industry X low double-digit growth	<b>Security</b> low double-digit growth

# **NEW BOOKINGS**

**\$12.9**B

25% increase

Accenture discloses information about its Services and Strategic Priorities to provide additional insights into the company's business. Revenues for Services and Strategic Priorities are approximate and may be modified to reflect periodic changes in definitions. Judgment is required to allocate revenues for client arrangements with multiple offerings into individual Services. Revenues for Strategic Priorities overlap so revenues for the same client arrangement may be included in multiple Strategic Priorities. For full financial data, non-GAAP financial disclosure and cautionary language regarding forward-looking statements, please refer to Accenture's fiscal year 2021 first quarter news release issued on December 17, 2020, which accompanies this presentation and is available at investor.accenture.com.



# **RETURN METRICS TREND**

Q1 FY21

Quarter Ending Return Metrics from February 28, 2019 to November 30, 2020 (Unaudited)

**Twelve Months Ended** 

	2/28/19	5/31/19	8/31/19	11/30/19	2/29/20	5/31/20	8/31/20	11/30/20			
Return on Invested Capital	39%	39%	38%	35%	35%	33%	31%	30%			
Return on Equity	39%	39%	38%	35%	35%	33%	32%	31%			
Return on Assets	18%	18%	18%	17%	17%	16%	16%	15%			

Notes: November 2018 to November 2020 results include the impacts of ASU 2016-16.

November 2019 to November 2020 include the impact of ASU 2016-02.



## **RECONCILIATION OF RETURN ON INVESTED CAPITAL (ROIC)**

Q1 FY21

For the Twelve Months Ended November 30, 2020 (in millions of U.S. dollars) (Unaudited)

## **Purpose**

ROIC represents Return on Invested Capital and is equal to the tax adjusted operating income divided by total average capital, as outlined below. Accenture believes reporting ROIC provides investors with greater visibility of how effectively Accenture uses the capital invested in its operations. ROIC is not a measure of financial performance under generally accepted accounting principles and should not be considered in isolation or as an alternative to net income as an indicator of company performance, or as an alternative to cash flows from operating activities as a measure of liquidity.

	Twelve Months Ended	
Net Income Attributable to Accenture plc	\$5,251	
Noncontrolling interests	81	
Income tax expense	1,628	
Non-operating (income) expense	(324)	This represents the sum of the following line items on the Consolidated Income Statements: Interest income, Interest expense, and Other income/expense, net.
Operating Income	\$6,637	
Annual Effective Tax Rate	23.4%	The tax rate represents a weighted average of the FY20 full year tax rate of 23.5% and FY21 Q1 tax rate of 23.4%
Tax Adjusted Operating Income	\$5,081	
Divided by Average Capital:		
Capital at November 30, 2020		
Noncontrolling interests	520	
Total Accenture plc shareholders' equity	17,907	
Short-term bank borrowings, Long-term debt	69 <b>\$18,495</b>	
Capital at November 30, 2019		
Noncontrolling interests	434	
Total Accenture plc shareholders' equity	15,167	
Short-term bank borrowings, Long-term debt	20 <b>\$15,621</b>	
Average Capital	\$17,058	
Return on Invested Capital	30%	



#### **RECONCILIATION OF RETURN ON EQUITY (ROE)**

Q1 FY21

For the Twelve Months Ended November 30, 2020 (in millions of U.S. dollars) (Unaudited)

#### **Purpose**

ROE represents Return on Equity and is equal to the tax adjusted income before income taxes divided by average equity plus noncontrolling interests, as outlined below. Accenture believes reporting Return on Equity provides investors with a measure of the level of earnings generated in relation to total shareholders' equity plus noncontrolling interests. ROE is not a measure of financial performance under generally accepted accounting principles and should not be considered in isolation or as an alternative to net income as an indicator of company performance, or as an alternative to cash flows from operating activities as a measure of liquidity.

	Twelve Months Ended 11/30/20 (1	
Net Income Attributable to Accenture plc	\$5,251	
Noncontrolling interests	81	
Income tax expense	1,628	
Income Before Income Taxes	\$6,961	
Annual Effective Tax Rate	23.4%	The tax rate represents a weighted average of the FY20 full year tax rate of 23.5% and FY21 Q1 tax rate of 23.4%
Tax Adjusted Income Before Income Taxes	\$5,329	
Divided by Average Equity and Noncontrolling Interests:		
Noncontrolling interests at November 30, 2020	520	
Total Accenture plc shareholders' equity at November 30, 2020	17,907	
	\$18,426	
Noncontrolling interests at November 30, 2019	434	
Total Accenture plc shareholders' equity at November 30, 2019	15,167	
	\$15,601	
Average Equity and Noncontrolling Interests	\$17,014	
Return on Equity	31%	

(1) May not total due to rounding



## **RECONCILIATION OF RETURN ON ASSETS (ROA)**

Q1 FY21

For the Twelve Months Ended November 30, 2020 (in millions of U.S. dollars) (Unaudited)

## **Purpose**

ROA represents Return on Assets and is equal to the tax adjusted income before income taxes divided by average assets, as outlined below. Accenture believes reporting Return on Assets provides investors with a measure of the level of earnings generated in relation to total assets. ROA is not a measure of financial performance under generally accepted accounting principles and should not be considered in isolation or as an alternative to net income as an indicator of company performance, or as an alternative to cash flows from operating activities as a measure of liquidity.

	Twelve Months Ended 11/30/20 (1	
Net Income Attributable to Accenture plc	\$5,251	
Noncontrolling interests	81	
Income tax expense	1,628	
Income Before Income Taxes	\$6,961	
Annual Effective Tax Rate	23.4%	The tax rate represents a weighted average of the FY20 full year tax rate of 23.5% and FY21 Q1 tax rate of 23.4%
Tax Adjusted Income Before Income Taxes	\$5,329	
Divided by Average Assets:		
Total Assets at November 30, 2020	38,268	
Total Assets at November 30, 2019	33,171	
Average Assets	\$35,720	
Return on Assets	15%	

<sup>(1)</sup> May not total due to rounding



# PEOPLE METRICS

# Q1 FY21

Quarter Ending Metrics from February 28, 2019 to November 30, 2020

Headcount represents the total number of Accenture employees at the quarter ended dates below.

	2/28/19	5/31/19	8/31/19	11/30/19	2/29/20	5/31/20	8/31/20	11/30/20
Billable	447,572	451,911	461,985	473,319	476,869	480,031	472,750	481,927
Non-Billable	28,970	29,646	30,307	31,219	31,703	33,198	32,983	32,361
Total Accenture Employees Memo:	476,542	481,557	492,292	504,538	508,572	513,229	505,733	514,288
Accenture's Utilization	91%	91%	91%	91%	91%	88%	90%	93%
Accenture's Attrition	15%	18%	19%	14%	14%	11%	7%	9%



# SHARES OUTSTANDING AND MARKET CAPITALIZATION

Q1 FY21

As of November 30, 2020 (shares in millions and market capitalization in millions of U.S. dollars)

	As of November 30, 2020	Comments
Accenture plc Class A shares	660.5	From Accenture plc statement of shareholders' equity.
Accenture plc Class A treasury shares	(26.9)	From Accenture plc statement of shareholders' equity.
Accenture Canada Holdings, Inc. shares	0.7	
Total Shares Outstanding at 11/30/2020	634.3	
Share price - as of November 30, 2020 close	\$249.09	
Market Capitalization at 11/30/2020	\$158,007.1	

## Note:

(1) May not total due to rounding



# **NEW BOOKINGS TREND**

Q1 FY21

Quarter Ending from November 30, 2019 to November 30, 2020 (in billions of U.S. dollars) (Unaudited)

	FY2020											
	% of			% of % of % of				% of	Full	% of		% of
Type of Work	Q1	<b>Total</b>	Q2	Total	Q3	<u>Total</u>	Q4	<u>Total</u>	<u>Year</u>	Total	<b>Q1</b>	Total
Consulting	\$6.04	58%	\$7.15	50%	\$6.19	56%	\$6.46	46%	\$25.84	52%	\$6.64	51%
Outsourcing	4.30	42%	7.05	50%	4.84	44%	7.52	54%	23.71	48%	6.29	49%
Total <sup>(1)</sup>	\$10.34	100%	\$14.20	100%	\$11.03	100%	\$13.98	100%	\$49.55	100%	\$12.93	100%

Note:

(1) May not total due to rounding



# **REVENUES TREND**

Q1 FY21

Quarter Ending from November 30, 2019 to November 30, 2020 (in millions of U.S. dollars) (Unaudited)

					FY20	20					FY2	021
		% of		% of		% of		% of		% of		% of
Geographic Markets	<b>Q1</b>	Total	<b>Q2</b>	Total	Q3	Total	Q4	Total	Full Year	Total	Q1	Total
North America	\$5,288	47%	\$5,257	47%	\$5,239	48%	\$5,198	48%	\$20,982	47%	\$5,481	47%
Europe	3,790	33%	3,629	33%	3,575	32%	3,409	31%	14,402	33%	3,967	34%
Growth Markets	2,281	20%	2,255	20%	2,177	20%	2,229	21%	8,943	20%	2,314	20%
Total (1)	\$11,359	100%	\$11,142	100%	\$10,991	100%	\$10,835	100%	\$44,327	100%	\$11,762	100%
					FY20	20					FY2	021
		% of		% of		% of		% of		% of		% of
Industry Groups	Q1	Total	<b>Q2</b>	Total	<b>Q</b> 3	Total	Q4	Total	Full Year	Total	Q1	Total
Comm. Media & Tech	\$2,245	20%	\$2,239	20%	\$2,197	20%	\$2,201	20%	\$8,883	20%	\$2,334	20%
Financial Services	2,190	19%	2,087	19%	2,138	20%	2,104	19%	8,519	19%	2,346	20%
Health & Public Service	1,969	17%	1,948	18%	2,016	18%	2,090	19%	8,024	18%	2,212	19%
Products	3,220	28%	3,165	28%	3,003	27%	2,899	27%	12,287	28%	3,206	27%
Resources	1,734	15%	1,702	15%	1,637	15%	1,541	14%	6,614	15%	1,664	14%
Total (1)	\$11,359	100%	\$11,142	100%	\$10,991	100%	\$10,835	100%	\$44,327	100%	\$11,762	100%
					FY20	20					FY2	021
		% of		% of		% of		% of		% of		% of
Type of Work	<b>Q1</b>	Total	Q2	Total	<b>Q</b> 3	Total	Q4	Total	Full Year	Total	Q1	Total
Consulting	\$6,377	56%	\$6,171	55%	\$5,998	55%	\$5,681	52%	\$24,227	55%	\$6,333	54%
Outsourcing	4,982	44%	4,970	45%	4,993	45%	5,155	48%	20,100	45%	5,430	46%
Total (1)	\$11,359	100%	\$11,142	100%	\$10,991	100%	\$10,835	100%	\$44,327	100%	\$11,762	100%

## Notes:

<sup>(1)</sup> May not total due to rounding

<sup>(2)</sup> Effective September 1, 2020, we revised the reporting of our industry groups to include amounts previously reported in Other. Prior period amounts have been reclassified to conform with the current period presentation.



# Impact of Investment Gains on Diluted Earnings Per Share

Q1 FY21

Quarter Ending from November 30, 2019 to November 30, 2020 (Unaudited)

			FY21	Change from					
	Q1	Q2	Q3	Q4	Total	Q1	Q1 FY20		
As Reported (GAAP)	\$ 2.09	\$ 1.91	\$ 1.90	\$ 1.99	\$ 7.89	\$ 2.32	\$ 0.23	11%	
Investment Gains (1)	(80.0)	(0.07)	-	(0.29)	(0.43)	(0.15)	(0.07)		
Adjusted (Non-GAAP)	\$ 2.01	\$ 1.84	\$ 1.90	\$ 1.70	\$ 7.46	\$ 2.17	\$ 0.16	8%	

<sup>(1)</sup> Adjustment to remove gains related to our investment in Duck Creek Technologies. Amounts may not total due to rounding.