

### **Q4 FY18 PERFORMANCE**

Very strong Q4 and continued rotation to digital, cloud and security, reflecting successful execution of our growth strategy

**TOTAL NET REVENUES** 

**\$10.1**B

• increase of 11% in both local currency and USD

#### **GEOGRAPHIC REGIONS**

Net Revenues and Growth in Local Currency

**North America** 

11% \$4.7B Europe

**8**% \$3.4B

**Growth Markets** 

15% \$2.08

#### **OPERATING GROUPS**

Net Revenues and Growth in Local Currency

Communications, Media & Technology



**Financial Services** 



Health & Public Service



**Products** 



Resources



**EPS** 

**\$1.58** 

**RETURNING CASH TO SHAREHOLDERS** 

Strong free cash flow

**\$1.9**B

Share repurchases

\$552M

Semi-annual cash dividend declared September 2018

\$1.46
per share

increase of \$0.13 per share or 10% over our semi-annual dividend declared in March 2018

### OPERATING MARGIN

**14.3**%

• 10 bps increase from Q4 FY17

#### **BUSINESS DIMENSIONS**

Revenue Growth in Local Currency

Strategy/ Consulting	double-digit growth
Application Services	double-digit growth
Operations	double-digit growth

"THE NEW"-DIGITAL, CLOUD, SECURITY SERVICES

**More than** 

**60**%

of revenues strong double-digit growth

**NEW BOOKINGS** 

**\$10.8**B

strong new bookings



### **FY2018 PERFORMANCE**

Continued strong, broad-based results reflect excellent demand for our services, driving superior shareholder value

#### **TOTAL NET REVENUES**

\$39.6B

• increase of 10.5% in local currency and 14% in USD

#### **GEOGRAPHIC REGIONS**

Net Revenues and Growth in Local Currency

**North America** 

9% \$17.88 Europe

9% \$14.1B **Growth Markets** 

16% \$7.6B

#### **OPERATING GROUPS**

Net Revenues and Growth in Local Currency

Communications, Media & Technology



**Financial Services** 



Health & Public Service



**Products** 



Resources



#### **EPS (Adjusted)**

\$6.74

• 14% increase on an adjusted basis\*

\*After adjusting FY18 GAAP EPS of \$6.34 to exclude impact of tax law changes of \$0.40 per share, and adjusting FY17 GAAP EPS of \$5.44 to exclude pension settlement charge of \$0.47 per share

**RETURNING CASH TO SHAREHOLDERS** 

Strong free cash flow

**\$5.4**B

reflects a free cash flow to adjusted net income ratio of 1.2 (after adjusting GAAP net income of \$4.21 billion to exclude \$258M impact of tax law changes) Share repurchases

**\$2.6**B

Cash dividends paid

\$1.7B \$2.66 per share, a 10% increase over prior-year dividends

#### OPERATING MARGIN

**14.8**%

**Unchanged** from FY17 on an adjusted basis\*

\*After adjusting FY17 GAAP operating margin of 13.3% to exclude impact of pension settlement charge (150 basis points)

#### **BUSINESS DIMENSIONS**

Approx. FY18 revenues

TOTAL	<b>\$40</b> B	100%	10.5%
Operations	<b>\$8</b> B	20%	Double-digit
Application Services	<b>\$19</b> B	49%	Double-digit
Strategy & Consulting	<b>\$12</b> B	31%	High single-digit
Re	evenues (\$ USD)	% of Revenues	Est'd % Growth in Local Currency

## "THE NEW" - DIGITAL, CLOUD, SECURITY SERVICES

Approx. FY18 revenues

\$23B\* approx. 60% of revenues about 25% growth in local currency

•	Revenues (\$ USD)	% of Revenues
Digital	<b>\$18</b> B	45%
Cloud	<b>\$9</b> B	23%
Security	<b>\$2</b> B	5%

<sup>\*</sup> Revenues for "the New" include Digital-, Cloudand Security-related services, net of estimated overlap

#### **NEW BOOKINGS**

**\$42.8**B

#### strong new bookings

increase of 12% in local currency



#### **NET REVENUES TREND**

Q4 FY18

Quarter Ending Net Revenue from November 30, 2016 to August 31, 2018 (in millions of U.S. dollars) (Unaudited)

		FY2017									FY2018									
		% of		% of		% of		% of	Full	% of		% of		% of		% of		% of	Full	% of
Operating Group	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total
Comm. Media & Tech	\$1,686	20%	\$1,621	20%	\$1,755	20%	\$1,823	20%	\$6,885	20%	\$1,870	20%	\$1,935	20%	\$2,134	21%	\$2,092	21%	\$8,031	20%
Financial Services	1,810	21%	1,770	21%	1,865	21%	1,949	21%	7,394	21%	2,059	22%	2,025	21%	2,143	21%	2,011	20%	8,238	21%
Health & Public Service	1,501	18%	1,512	18%	1,554	18%	1,611	18%	6,178	18%	1,634	17%	1,642	17%	1,704	16%	1,708	17%	6,688	17%
Products	2,320	27%	2,265	27%	2,429	27%	2,486	27%	9,500	27%	2,584	27%	2,631	28%	2,843	28%	2,796	27%	10,854	28%
Resources	1,195	14%	1,145	14%	1,246	14%	1,262	14%	4,847	14%	1,333	14%	1,337	14%	1,469	14%	1,518	15%	5,657	14%
Other	4	n/m	6	n/m	18	n/m	18	n/m	46	n/m	43	n/m	15	n/m	22	n/m	24	n/m	105	n/m
Total (1)	\$8,516	100%	\$8,318	100%	\$8,867	100%	\$9,150	100%	\$34,850	100%	\$9,523	100%	\$9,585	100%	\$10,315	100%	\$10,150	100%	\$39,573	100%

		FY2017									FY2018									
		% of		% of		% of		% of	Full	% of		% of		% of		% of		% of	Full	% of
Geographic Region	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total
North America	\$3,981	47%	\$3,956	48%	\$4,123	47%	\$4,231	46%	\$16,291	47%	\$4,285	45%	\$4,277	45%	\$4,579	44%	\$4,708	46%	\$17,849	45%
Europe <sup>(2)</sup>	2,958	35%	2,842	34%	3,061	34%	3,141	34%	12,002	34%	3,449	36%	3,485	36%	3,733	36%	3,445	34%	14,112	36%
Growth Markets (2)	1,576	18%	1,519	18%	1,683	19%	1,779	20%	6,557	19%	1,789	19%	1,823	19%	2,003	20%	1,997	20%	7,613	19%
Total <sup>(1)</sup>	\$8,516	100%	\$8,318	100%	\$8,867	100%	\$9,150	100%	\$34,850	100%	\$9,523	100%	\$9,585	100%	\$10,315	100%	\$10,150	100%	\$39,573	100%

		FY2017								FY2018										
		% of		% of		% of		% of	Full	% of		% of		% of		% of		% of	Full	% of
Type of Work	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total
Consulting	\$4,593	54%	\$4,406	53%	\$4,820	54%	\$4,934	54%	\$18,754	54%	\$5,184	54%	\$5,159	54%	\$5,687	55%	\$5,544	55%	\$21,574	55%
Outsourcing	3,922	46%	3,912	47%	4,047	46%	4,216	46%	16,096	46%	4,339	46%	4,426	46%	4,628	45%	4,606	45%	17,999	45%
Total <sup>(1)</sup>	\$8,516	100%	\$8,318	100%	\$8,867	100%	\$9,150	100%	\$34,850	100%	\$9,523	100%	\$9,585	100%	\$10,315	100%	\$10,150	100%	\$39,573	100%

#### Notes:

<sup>(1)</sup> May not total due to rounding

<sup>(2)</sup> Effective September 1, 2017, we revised the reporting of our geographic regions as follows: North America (the United States and Canada), Europe and Growth Markets (Asia Pacific, Latin America, Africa, the Middle East and Turkey). Four countries, including Russia, were previously in Growth Markets, but are now included in Europe. Prior period amounts have been reclassified to conform to the current period presentation.



#### **NEW BOOKINGS TREND**

Q4 FY18

Quarter Ending New Bookings from November 30, 2016 to August 31, 2018 (in billions of U.S. dollars) (Unaudited)

	FY2017									FY2018										
		% of		% of		% of		% of	Full	% of		% of		% of		% of		% of	Full	% of
Type of Work	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total	Q1	Total	Q2	Total	Q3	Total	Q4	Total	Year	Total
Consulting	\$4.88	59%	\$4.63	50%	\$5.19	53%	\$5.09	50%	\$19.79	53%	\$5.93	59%	\$5.65	55%	\$5.91	50%	\$6.14	57%	\$23.63	55%
Outsourcing	3.44	41%	4.56	50%	4.58	47%	5.00	50%	17.59	47%	4.05	41%	4.60	45%	5.84	50%	4.69	43%	19.18	45%
Total (1)	\$8.32	100%	\$9.19	100%	\$9.77	100%	\$10.09	100%	\$37.37	100%	\$9.98	100%	\$10.25	100%	\$11.75	100%	\$10.83	100%	\$42.81	100%

Note:

<sup>(1)</sup> May not total due to rounding



#### **PEOPLE METRICS**

Q4 FY18

Quarter Ending Metrics from November 30, 2016 to August 31, 2018

Headcount represents the total number of Accenture employees at the quarter ended dates below.

	11/30/16	2/28/17	5/31/17	8/31/17	11/30/17	2/28/18	5/31/18	8/31/18
Billable	367,305	373,845	383,793	396,446	407,492	413,810	421,042	431,140
Non-Billable	26,778	27,112	27,628	28,423	27,874	27,782	27,682	28,038
Total Accenture Employees	394,083	400,957	411,421	424,869	435,366	441,592	448,724	459,178
Memo:								
Accenture's Utilization	92%	91%	91%	91%	92%	91%	91%	91%
Accenture's Attrition	12%	12%	15%	15%	13%	13%	17%	18%



**Return on Assets** 

#### **RETURN METRICS TREND**

Q4 FY18

Quarter Ending Return Metrics from November 30, 2016 to August 31, 2018 (Unaudited)

**Twelve Months Ended** 11/30/16 2/28/17 5/31/17 8/31/17 11/30/17 2/28/18 5/31/18 8/31/18 **Return on Invested Capital** 53% 49% 43% 41% 42% 40% 44% 41% **Return on Equity** 62% 51% 46% 41% 42% 40% 44% 41%

17%

17%

18%

19%

18%

19%

Note: November 2016 results include the gain on the sale of Navitaire

23%

November 2016 through May 2017 results include the gain on the sale of Duck Creek May 2017 through February 2018 results include the pension settlement charge impact

February through August 2018 results include the impact of tax law changes

21%



(1) May not total due to rounding

#### RECONCILIATION OF RETURN ON INVESTED CAPITAL (ROIC)

Q4 FY18

For the Twelve Months Ended August 31, 2018 (in millions of U.S. dollars) (Unaudited)

#### **Purpose**

ROIC represents Return on Invested Capital and is equal to the tax adjusted operating income divided by total average capital, as outlined below. Accenture believes reporting ROIC provides investors with greater visibility of how effectively Accenture uses the capital invested in its operations. ROIC is not a measure of financial performance under generally accepted accounting principles and should not be considered in isolation or as an alternative to net income as an indicator of company performance, or as an alternative to cash flows from operating activities as a measure of liquidity.

	Twelve Months Ended 8/31/18	Comments
Net Income Attributable to Accenture plc	\$4,060	
Noncontrolling interests Provision related to income taxes Non-operating (income) expense	155 1,593 33	This represents the sum of the following line items on the Consolidated Income Statements: Gain (loss) on investment, Interest income, Interest expense, Other income/expense, net, and gain on sale of businesses.
Operating Income	\$5,841	and gain on sale of businesses.
Annual Effective Tax Rate	27.4%	The tax rate represents a weighted average of the FY18 full year tax rate.
Tax Adjusted Operating Income	\$4,239	
Divided by Average Capital:		
Capital at August 31, 2018  Noncontrolling interests  Total Accenture plc shareholders' equity  Short-term bank borrowings, Long-term debt	360 10,365 25 <b>\$10,750</b>	
Capital at August 31, 2017  Noncontrolling interests  Total Accenture plc shareholders' equity  Short-term bank borrowings, Long-term debt	761 8,949 25 <b>\$9,735</b>	
Average Capital	\$10,242	
Return on Invested Capital	41%	



#### **RECONCILIATION OF RETURN ON EQUITY (ROE)**

Q4 FY18
For the Twelve Months Ended August 31, 2018
(in millions of U.S. dollars)
(Unaudited)

#### **Purpose**

ROE represents Return on Equity and is equal to the tax adjusted income before income taxes divided by average equity plus noncontrolling interests, as outlined below. Accenture believes reporting Return on Equity provides investors with a measure of the level of earnings generated in relation to total shareholders' equity plus noncontrolling interests. ROE is not a measure of financial performance under generally accepted accounting principles and should not be considered in isolation or as an alternative to net income as an indicator of company performance, or as an alternative to cash flows from operating activities as a measure of liquidity.

	Twelve Months Ended 8/31/18 (1)	
Net Income Attributable to Accenture plc	\$4,060	
Noncontrolling interests Provision related to income taxes	155 1,593	
Income Before Income Taxes	\$5,808	
Annual Effective Tax Rate	27.4%	The tax rate represents a weighted average of the FY18 full year tax rate.
Tax Adjusted Income Before Income Taxes	\$4,215	
Divided by Average Equity and Noncontrolling Interests:		
Noncontrolling interests at August 31, 2018 Total Accenture plc shareholders' equity at August 31, 2018	360 10,365 <b>\$10,725</b>	
Noncontrolling interests at August 31, 2017 Total Accenture plc shareholders' equity at August 31, 2017	761 8,949 <b>\$9,710</b>	
Average Equity and Noncontrolling Interests	\$10,217	
Return on Equity	41%	

(1) May not total due to rounding



#### **RECONCILIATION OF RETURN ON ASSETS (ROA)**

Q4 FY18

For the Twelve Months Ended August 31, 2018 (in millions of U.S. dollars) (Unaudited)

#### **Purpose**

ROA represents Return on Assets and is equal to the tax adjusted income before income taxes divided by average assets, as outlined below. Accenture believes reporting Return on Assets provides investors with a measure of the level of earnings generated in relation to total assets. ROA is not a measure of financial performance under generally accepted accounting principles and should not be considered in isolation or as an alternative to net income as an indicator of company performance, or as an alternative to cash flows from operating activities as a measure of liquidity.

	Twelve Months Ended	
	<b>8/31/18</b> (1	Comments
Net Income Attributable to Accenture plc	\$4,060	
Noncontrolling interests Provision related to income taxes	155 1,593	
Income Before Income Taxes	\$5,808	
Annual Effective Tax Rate	27.4%	The tax rate represents a weighted average of the FY18 full year tax rate.
Tax Adjusted Income Before Income Taxes	\$4,215	
Divided by Average Assets:		
Total Assets at August 31, 2018 Total Assets at August 31, 2017 Average Assets	24,449 22,690 <b>\$23,569</b>	
Return on Assets	18%	

<sup>(1)</sup> May not total due to rounding



#### SHARES OUTSTANDING AND MARKET CAPITALIZATION

Q4 FY18

As of August 31, 2018 (shares in millions and market capitalization in millions of U.S. dollars)

	As of August 31, 2018	Comments
Accenture plc Class A shares Accenture plc Class A treasury shares Accenture Canada Holdings, Inc. shares Total Shares Outstanding at 8/31/2018	663.3 (24.3) 0.9 <b>640.0</b>	From Accenture plc statement of shareholders' equity. From Accenture plc statement of shareholders' equity.
Share price - as of August 31, 2018 close	\$169.07	
Market Capitalization at 08/31/2018	\$108,201.9	

#### Note:

(1) May not total due to rounding

#### IMPACTS OF ADOPTING NEW REVENUE AND PENSION

## ACCOUNTING STANDARDS



- No material change in the timing of recognizing overall revenue per quarter
  - For certain variable fees and consulting contracts, revenue will be recognized earlier
  - On certain contracts, revenue related to out of pocket expenses will be recognized later to align with services revenue, rather than when the expenses are incurred
- Adoption date balance sheet adjustment related to revenue is currently estimated to be less than \$20M due to these offsetting timing differences



- Going forward we will report a single revenue number that includes reimbursements, thereby eliminating the net revenue presentation
  - Reimbursable revenues and expenses will no longer be separately presented on income statement
- This is a change in presentation and does not impact operating income dollars; but does impact gross and operating margin percentages
- Prior period results will be revised to reflect the new presentation (see following pages)



- We are required to disclose the portion of our backlog that cannot be cancelled without penalty, and the estimated timing of revenue recognition
- This metric does not represent our entire backlog because, as disclosed previously, the majority of our contracts may be terminated on short notice with little or no penalty
- We will continue to report New Bookings which will now include reimbursements, which is a better indicator of the demand for our services



- Work completed but not billed will be reclassified from Unbilled services to Receivables from clients
- Unbilled amounts that are conditional on an event other than the passage of time (e.g. achievement of a milestone) will be renamed "Contract assets"
- No impact on DSO



- Certain pension costs will be reclassified from **Operating expenses** to **Non-operating expenses**
- This will slightly increase Operating income dollars and Operating margin percentage, but will not impact EPS

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are subject to known and unknown risks and uncertainties, including, but not limited to, those factors set forth in our annual report on Form 10-K and quarterly reports on Form 10-Q and other SEC filings.

(in thousands of U.S. dollars)

### Twelve Months Ended August 31, 2018

				7 (4940)	01, 2010		
	As Reported August 31, 2018		% of Net Revenues	Revenue Revision (2)	Pension Revision (3)	Revised to Conform with FY19	% of Revenues
REVENUES:							
Revenues before reimbursements ("Net							
revenues") (1)	\$	39,573,450	100.0%	\$	\$	\$	
Reimbursements (1)		2,029,978	5.1%				
Revenues (2)	'	41,603,428	105.1%	(610,894)		40,992,534	100.0%
OPERATING EXPENSES:							
Cost of services: (1)							
Cost of services before reimbursable							
expenses (1)		27,130,537	68.6%				
Reimbursable expenses (1)		2,029,978	5.1%				
Cost of services (2)	<u> </u>	29,160,515	73.7%	(610,894)	(50,451)	28,499,170	69.5%
Sales and marketing		4,198,557	10.6%		(2,356)	4,196,201	10.2%
General and administrative costs		2,403,315	6.1%		(4,931)	2,398,384	5.9%
Total operating expenses		35,762,387	90.4%	(610,894)	(57,738)	35,093,755	85.6%
OPERATING INCOME		5,841,041	14.8%	_	57,738	5,898,779	14.4%
Non-operating income (expense)		(32,948)	-0.1%	_	(57,738)	(90,686)	-0.2%
INCOME BEFORE INCOME TAXES	\$	5,808,093	14.7%	\$ -	\$ -	\$ 5,808,093	14.2%

- (1) Prior to FY19, we presented Revenues before reimbursements ("Net revenues") which excluded reimbursements for travel and other out-of-pocket expenses and hardware/software resale. In connection with the Q1 FY19 adoption of Financial Accounting Standards Board ("FASB") Accounting Standards Update ("ASU") No. 2014-09: "Revenue from Contracts with Customers" (Topic 606), the Net revenues and Reimbursements line items will be eliminated. Prior period results will be revised as indicated to conform with the FY19 presentation.
- (2) Revenues decreased due to the removal of hardware/software resale cost. There is a corresponding decrease in Cost of services. Revenues will continue to include the margin earned on hardware/software resale.
- (3) In Q1 FY19, we must reclassify certain components of pension service costs from Operating expenses to Non-operating expenses upon adoption of FASB ASU No. 2017-07: "Compensation-Retirement Benefits" (Topic 715). Prior period results will be revised as indicated to conform with the FY19 presentation.

(in thousands of U.S. dollars)

## Three Months Ended November 30, 2017

	As Reported November 30, 2017		% of Net Revenues	Revenue Revision (2)	Pension Revision (3)	Revised to Conform with FY19	% of Revenues		
REVENUES:				•	• •				
Revenues before reimbursements ("Net									
revenues") (1)	\$	9,523,222	100.0%	\$	\$	\$			
Reimbursements (1)		531,271	5.6%						
Revenues (2)	'	10,054,493	105.6%	(170,180)		9,884,313	100.0%		
OPERATING EXPENSES:									
Cost of services: (1)									
Cost of services before reimbursable		6,470,962	67.9%						
Reimbursable expenses (1)		531,271	5.6%						
Cost of services (2)		7,002,233	73.5%	(170,180)	(11,893)	6,820,160	69.0%		
Sales and marketing		1,001,789	10.5%		(593)	1,001,196	10.1%		
General and administrative costs		564,591	5.9%_		190	564,781	5.7%		
Total operating expenses		8,568,613	90.0%	(170,180)	(12,296)	8,386,137	84.8%		
OPERATING INCOME		1,485,880	15.6%	_	12,296	1,498,176	15.2%		
Non-operating income (expense)		8,244	0.1%_	_	(12,296)	(4,052)	0.0%		
INCOME BEFORE INCOME TAXES	\$	1,494,124	15.7%	\$ -	\$ -	\$ 1,494,124	15.1%		

- (1) Prior to FY19, we presented Revenues before reimbursements ("Net revenues") which excluded reimbursements for travel and other out-of-pocket expenses and hardware/software resale. In connection with the Q1 FY19 adoption of Financial Accounting Standards Board ("FASB") Accounting Standards Update ("ASU") No. 2014-09: "Revenue from Contracts with Customers" (Topic 606), the Net revenues and Reimbursements line items will be eliminated. Prior period results will be revised as indicated to conform with the FY19 presentation.
- (2) Revenues decreased due to the removal of hardware/software resale cost. There is a corresponding decrease in Cost of services. Revenues will continue to include the margin earned on hardware/software resale.
- (3) In Q1 FY19, we must reclassify certain components of pension service costs from Operating expenses to Non-operating expenses upon adoption of FASB ASU No. 2017-07: "Compensation-Retirement Benefits" (Topic 715). Prior period results will be revised as indicated to conform with the FY19 presentation.

(in thousands of U.S. dollars)

### Three Months Ended February 28, 2018

			i coi aai y	20, 2010		
	as Reported ruary 28, 2018	% of Net Revenues	Revenue Revision (2)			% of Revenues
REVENUES:						
Revenues before reimbursements ("Net						
revenues") (1)	\$ 9,585,442	100.0%	\$	\$	\$	
Reimbursements (1)	 482,390	5.0%				
Revenues (2)	10,067,832	105.0%	(158,594)		9,909,238	100.0%
OPERATING EXPENSES:						
Cost of services: (1)						
Cost of services before reimbursable						
expenses (1)	6,737,048	70.3%				
Reimbursable expenses (1)	 482,390	5.0%				
Cost of services (2)	7,219,438	75.3%	(158,594)	(11,146)	7,049,698	71.1%
Sales and marketing	999,389	10.4%		(566)	998,823	10.1%
General and administrative costs	 566,241	5.9%		(1,568)	564,673	5.7%
Total operating expenses	8,785,068	91.7%	(158,594)	(13,280)	8,613,194	86.9%
OPERATING INCOME	1,282,764	13.4%	_	13,280	1,296,044	13.1%
Non-operating income (expense)	(37,967)	-0.4%		(13,280)	(51,247)	-0.5%
INCOME BEFORE INCOME TAXES	\$ 1,244,797	13.0%	\$ -	\$ -	\$ 1,244,797	12.6%

- (1) Prior to FY19, we presented Revenues before reimbursements ("Net revenues") which excluded reimbursements for travel and other out-of-pocket expenses and hardware/software resale. In connection with the Q1 FY19 adoption of Financial Accounting Standards Board ("FASB") Accounting Standards Update ("ASU") No. 2014-09: "Revenue from Contracts with Customers" (Topic 606), the Net revenues and Reimbursements line items will be eliminated. Prior period results will be revised as indicated to conform with the FY19 presentation.
- (2) Revenues decreased due to the removal of hardware/software resale cost. There is a corresponding decrease in Cost of services. Revenues will continue to include the margin earned on hardware/software resale.
- (3) In Q1 FY19, we must reclassify certain components of pension service costs from Operating expenses to Non-operating expenses upon adoption of FASB ASU No. 2017-07: "Compensation-Retirement Benefits" (Topic 715). Prior period results will be revised as indicated to conform with the FY19 presentation.

(in thousands of U.S. dollars)

## Six Months Ended February 28, 2018

	l ebidaly 20, 2010									
	As Reported February 28, 2018		% of Net Revenues	Revenue Revision (2)	Pension Revision (3)	Revised to Conform with FY19	% of Revenues			
REVENUES:										
Revenues before reimbursements ("Net										
revenues") (1)	\$	19,108,664	100.0%	\$	\$	\$				
Reimbursements (1)		1,013,661	5.3%							
Revenues (2)	'	20,122,325	105.3%	(328,774)		19,793,551	100.0%			
OPERATING EXPENSES:										
Cost of services: (1)										
Cost of services before reimbursable										
expenses (1)		13,208,010	69.1%							
Reimbursable expenses (1)		1,013,661	5.3%							
Cost of services (2)		14,221,671	74.4%	(328,774)	(23,039)	13,869,858	70.1%			
Sales and marketing		2,001,178	10.5%		(1,159)	2,000,019	10.1%			
General and administrative costs		1,130,832	5.9%		(1,378)	1,129,454	5.7%			
Total operating expenses		17,353,681	90.8%	(328,774)	(25,576)	16,999,331	85.9%			
OPERATING INCOME		2,768,644	14.5%	_	25,576	2,794,220	14.1%			
Non-operating income (expense)		(29,723)	-0.2%	_	(25,576)	(55,299)	-0.3%			
INCOME BEFORE INCOME TAXES	\$	2,738,921	14.3%	\$ -	\$ -	\$ 2,738,921	13.8%			

- (1) Prior to FY19, we presented Revenues before reimbursements ("Net revenues") which excluded reimbursements for travel and other out-of-pocket expenses and hardware/software resale. In connection with the Q1 FY19 adoption of Financial Accounting Standards Board ("FASB") Accounting Standards Update ("ASU") No. 2014-09: "Revenue from Contracts with Customers" (Topic 606), the Net revenues and Reimbursements line items will be eliminated. Prior period results will be revised as indicated to conform with the FY19 presentation.
- (2) Revenues decreased due to the removal of hardware/software resale cost. There is a corresponding decrease in Cost of services. Revenues will continue to include the margin earned on hardware/software resale.
- (3) In Q1 FY19, we must reclassify certain components of pension service costs from Operating expenses to Non-operating expenses upon adoption of FASB ASU No. 2017-07: "Compensation-Retirement Benefits" (Topic 715). Prior period results will be revised as indicated to conform with the FY19 presentation.

(in thousands of U.S. dollars)

### Three Months Ended May 31, 2018

				iiiaj	<del>• . , _ •</del>	<u> </u>			
	As Reported May 31, 2018		% of Net Revenues	evenue vision (2)	Pension Revision (3)		Revised to Conform with FY19		% of Revenues
REVENUES:									
Revenues before reimbursements ("Net									
revenues") (1)	\$	10,314,999	100.0%	\$	\$		\$		
Reimbursements (1)		523,855	5.1%						
Revenues (2)		10,838,854	105.1%	(143,858)				10,694,996	100.0%
OPERATING EXPENSES:									
Cost of services: (1)									
Cost of services before reimbursable									
expenses (1)		6,995,871	67.8%						
Reimbursable expenses (1)		523,855	5.1%						
Cost of services (2)		7,519,726	72.9%	(143,858)		(12,887)		7,362,981	68.8%
Sales and marketing		1,107,138	10.7%			(595)		1,106,543	10.3%
General and administrative costs		592,264	5.7%			(1,667)		590,597	5.5%
Total operating expenses		9,219,128	89.4%	(143,858)		(15,149)		9,060,121	84.7%
OPERATING INCOME		1,619,726	15.7%	_		15,149		1,634,875	15.3%
Non-operating income (expense)		(7,168)	-0.1%	_		(15,149)		(22,317)	-0.2%
INCOME BEFORE INCOME TAXES	\$	1,612,558	15.6%	\$ -	\$	-	\$	1,612,558	15.1%

- (1) Prior to FY19, we presented Revenues before reimbursements ("Net revenues") which excluded reimbursements for travel and other out-of-pocket expenses and hardware/software resale. In connection with the Q1 FY19 adoption of Financial Accounting Standards Board ("FASB") Accounting Standards Update ("ASU") No. 2014-09: "Revenue from Contracts with Customers" (Topic 606), the Net revenues and Reimbursements line items will be eliminated. Prior period results will be revised as indicated to conform with the FY19 presentation.
- (2) Revenues decreased due to the removal of hardware/software resale cost. There is a corresponding decrease in Cost of services. Revenues will continue to include the margin earned on hardware/software resale.
- (3) In Q1 FY19, we must reclassify certain components of pension service costs from Operating expenses to Non-operating expenses upon adoption of FASB ASU No. 2017-07: "Compensation-Retirement Benefits" (Topic 715). Prior period results will be revised as indicated to conform with the FY19 presentation.

(in thousands of U.S. dollars)

#### Nine Months Ended May 31, 2018

		INIAY 51, 2010									
	As Reported May 31, 2018		% of Net Revenues		evenue vision (2)	Pension Revision (3)	Revised to Conform with FY19		% of Revenues		
REVENUES:											
Revenues before reimbursements ("Net											
revenues") (1)	\$	29,423,663	100.0%	\$		\$	\$				
Reimbursements (1)		1,537,516	5.2%								
Revenues (2)		30,961,179	105.2%		(472,632)			30,488,547	100.0%		
OPERATING EXPENSES:											
Cost of services: (1)											
Cost of services before reimbursable											
expenses (1)		20,203,881	68.7%								
Reimbursable expenses (1)		1,537,516	5.2%								
Cost of services (2)		21,741,397	73.9%		(472,632)	(35,926	6)	21,232,839	69.6%		
Sales and marketing		3,108,316	10.6%			(1,754	1)	3,106,562	10.2%		
General and administrative costs		1,723,096	5.9%			(3,045	5)	1,720,051	5.6%		
Total operating expenses		26,572,809	90.3%		(472,632)	(40,72	5)	26,059,452	85.5%		
OPERATING INCOME		4,388,370	14.9%		_	40,725	5	4,429,095	14.5%		
Non-operating income (expense)		(36,891)	-0.1%_			(40,72	5)	(77,616)	-0.3%		
INCOME BEFORE INCOME TAXES	\$	4,351,479	14.8%	\$	- ;	\$	- \$	4,351,479	14.3%		

- (1) Prior to FY19, we presented Revenues before reimbursements ("Net revenues") which excluded reimbursements for travel and other out-of-pocket expenses and hardware/software resale. In connection with the Q1 FY19 adoption of Financial Accounting Standards Board ("FASB") Accounting Standards Update ("ASU") No. 2014-09: "Revenue from Contracts with Customers" (Topic 606), the Net revenues and Reimbursements line items will be eliminated. Prior period results will be revised as indicated to conform with the FY19 presentation.
- (2) Revenues decreased due to the removal of hardware/software resale cost. There is a corresponding decrease in Cost of services. Revenues will continue to include the margin earned on hardware/software resale.
- (3) In Q1 FY19, we must reclassify certain components of pension service costs from Operating expenses to Non-operating expenses upon adoption of FASB ASU No. 2017-07: "Compensation-Retirement Benefits" (Topic 715). Prior period results will be revised as indicated to conform with the FY19 presentation.

(in thousands of U.S. dollars)

### Three Months Ended August 31, 2018

	 , tagast 01, 2010								
	as Reported gust 31, 2018	% of Net Revenues		Revenue vision (2)	Pension Revision (3)		Revised to Conform with FY19		% of Revenues
REVENUES:									
Revenues before reimbursements ("Net									
revenues") (1)	\$ 10,149,787	100.0%	\$		\$		\$		
Reimbursements (1)	 492,462	4.9%							
Revenues (2)	10,642,249	104.9%		(138, 262)				10,503,987	100.0%
OPERATING EXPENSES:									
Cost of services: (1)									
Cost of services before reimbursable									
expenses (1)	6,926,656	68.2%							
Reimbursable expenses (1)	492,462	4.9%							
Cost of services (2)	7,419,118	73.1%		(138,262)	(1-	4,525)		7,266,331	69.2%
Sales and marketing	1,090,241	10.7%				(602)		1,089,639	10.4%
General and administrative costs	680,219	6.7%			(	1,886)		678,333	6.5%
Total operating expenses	9,189,578	90.5%		(138,262)	(1	7,013)		9,034,303	86.0%
OPERATING INCOME	1,452,671	14.3%		_	1	7,013		1,469,684	14.0%
Non-operating income (expense)	3,943	0.0%		_	(1	7,013)		(13,070)	-0.1%
INCOME BEFORE INCOME TAXES	\$ 1,456,614	14.4%	\$	-	\$	-	\$	1,456,614	13.9%

- (1) Prior to FY19, we presented Revenues before reimbursements ("Net revenues") which excluded reimbursements for travel and other out-of-pocket expenses and hardware/software resale. In connection with the Q1 FY19 adoption of Financial Accounting Standards Board ("FASB") Accounting Standards Update ("ASU") No. 2014-09: "Revenue from Contracts with Customers" (Topic 606), the Net revenues and Reimbursements line items will be eliminated. Prior period results will be revised as indicated to conform with the FY19 presentation.
- (2) Revenues decreased due to the removal of hardware/software resale cost. There is a corresponding decrease in Cost of services. Revenues will continue to include the margin earned on hardware/software resale.
- (3) In Q1 FY19, we must reclassify certain components of pension service costs from Operating expenses to Non-operating expenses upon adoption of FASB ASU No. 2017-07: "Compensation-Retirement Benefits" (Topic 715). Prior period results will be revised as indicated to conform with the FY19 presentation.